## Green Lotus Hemp Wholesale Return Policy 04.16.2020

GL Brands and subsidiaries (the Company) stands behind the products we sell. All our merchandise is brand new in the original manufacturer's packaging and comes with the manufacturer's warranty, unless otherwise posted. Customers are responsible for shipping charges. Items with free shipping are offered for ease and convenience and have a shipping charge imputed into the total cost. All price and payments must be in US currency unless otherwise agreed upon. Please understand that unless specified otherwise, all sales are final, with the exception of defective products.

## **Product Warranty:**

All products we sell are covered solely by the manufacturer's warranty. Warranty information is included with the product and is subject to the conditions set forth by the manufacturer. We include such information in the product details for each item, whenever available. The manufacturer warrants their products are free from defects in material and workmanship. No product manufactured, sold, or delivered by the Company is subject to any guaranty, warranty, or other indemnity beyond the manufacturers' warranty and applicable standard terms and conditions of sale. Repair or replacement may be issued for any product which is found to be defective under the terms of this warranty or applicable standard terms and conditions of sale. The Company will assist with warranty issues within 14 days of product delivery. For more information or to discuss warranty issues, please call or email your Sale Rep directly or email us at sales@greenlotushemp.com.